General Information about organization:

All-Ukrainian Council for Patients' Rights and Safety
Registration date: December, 28, 2002
Office Address: 01133, Kyiv, Leonida Pervomayskogo str., 9-A, of.5
Office Telephone Number: +38 (044) 235-65-87
Web-site and email address: v@tb.org.ua; www.medlaw.org.ua
Principal Head of the Organization: Vice-President, Viktor Serdiuk

The mission of the organization:

The aim of Council's activity is assistance in creation of patient-centered healthcare and implementation of patient safety principles through the development of democratic society and establishment of cooperation between the society and medical community, legislative institutions and executive bodies, promoting international patients' integration of Ukraine. The key point is a direct legal defense of patients' rights, advocacy and participation in legislative activity of Ukrainian parliament.

The main areas of jurisdiction of organization

1. Patients' rights advocacy (consultation of the citizens both in oral and written form, conducting of education-in-law events, granting of legal assistance: preparing of procedure documents, representation of patients interests in state institutions and local governmental institutions, law enforcement authorities and in the state prosecutor office as well as in civil, administrative and criminal courts; conducting of demonstrative court sessions etc);
2. Creation of active Patient Leaders Groups in Ukrainian regions (including regional consultation centers for patients by "equal-for-equal" principle.
3. Lobbying of legislative and legal basis in the spheres of patients' rights protection and patients' safety (participating in Verkhovna Rada Committee work on healthcare; participating in Work Group of Ukrainian Ministry of Health);
4. Taking part in the World Movement for Patients' Safety. The Council is a member of organization Committee of International Alliance of Patients' Organizations (www.patientsorganizations.org) and will represent Eastern European Countries on the 3-rd Global Congress of Patients in Budapest (Hungary) in February 2008.

Target group:

1) The patients, who require their rights protection and need to have access to quality and secure medicine;
2) The international, all-Ukrainian and local organizations, which have similar areas of activity;
3) State institutions of all levels (taking into account the nomothetical activity and advocacy of the Council;
4) Society-oriented business companies;
5) Students, who would like to receive their practice in the area of Patients' Rights protection;
6) Medical and legal community.

The main types of services, provided by organization:

1) Patients' rights advocacy (consultations on citizens' approaches, phone consultations (that is 'hot line',), correspondence, jural maintenance of cases and preparation of the official requests, drawing up of claims and complaints, conducting of case in the courts, etc.);
2) Development of Patient Leaders Network;
3) Development of Palliative Care as a right for worthy terminating of life;
4) Informative and educational events (carrying out of press-conferences, trainings, round-tables; making of films, video- and radio-programs about patients' rights and safety).

Geographic scope:

Council has representations in all regions of Ukraine. Western region: Lviv, Zakarpattia, Vinnytsia,. Eastern region: Lugansk; Northern and Central area: Kyiv, Zhytomyr, Chernigiv, Sumy; Crime and South of Ukraine: Simferopol, Kherson, Mykolayiv; kyiv and Kyiv region. Today the Council actively brings along the "Patients for Patients' Safety" Movement and therefore, it dilates its activity to other regions of Ukraine.

Leadership in cooperation with NGO

On the Council's initiative the two interdepartmental work-groups were created at the Ukrainian Ministry of Health and the Ministry of Labour and Social Policy of Ukraine (the "Interdepartmental work-group on quality of medical services" and "Interdepartmental work-group on Palliative Care"). The representatives of All-Ukrainian Council for Patients' Rights and Safety are the members of Verkhovna Rada Committee on healthcare and participates in 7 work-groups of Ukrainian Ministry of Health and strives for better quality of medical services and provision of medicines for Ukrainian citizens. The Council encourages to cooperation all-Ukrainian and local NGOs, international and Ukrainian experts. It constantly cooperates with regional departments of healthcare in Kyiv, Cherkasy, Lviv and Sevastopol. The Council often grants an expert and a technical support to Ukrainian NGOs in their own projects implementation (granting of trainers, information materials and using of Council's web-site).

Communications strategy

The Council has a site: www.medlaw.org.ua The information about Council activity is placed annually in more than 50 printed mass-media, radio and television. The Council publishes a Bulletin for patients' rights and safety. Today the Council's activity is well-known in circles of Kyiv, local, regional and all-Ukrainian mass-medias. The evidence of this state are weekly approaches of mass-media for the information or the expert assistance. The Council in cooperation with Academy of Ukrainian Press carries out seminars for journalists.